

What is miWay?

miWay is a simple life insurance policy. It provides money either in the event of you passing away, your Selected Family Member passing away, or you becoming totally permanently disabled suffering from a named critical illness or you becoming hospitalized for more than two nights. This policy also has an optional savings feature that affords policy holders the opportunity to push and withdraw funds from their wallet any time.

Who can subscribe to miWay:

Anyone between the ages of 18 – 59 years who has an MTN MoMo wallet; both policy holder and Selected Family Member must be in good health and be resident in Ghana at the time of purchase.

Who can be covered under a Selected Family Member:

Biological Mother, Biological Father, Spouse or Biological Child and Biological Sibling of the policy holder who should be between the ages of 18 – 74 years.

How many family members can I cover?

One (1) selected family member at no additional charge.

What do I need to subscribe?

Full Name of Selected Family Member

Date of Birth of Selected Family Member

Phone Number of Selected Family Member

How do I subscribe?

You can get miWay:

- Through a dedicated miLife/MTN agent
- Through our Customer Desk (call 0242439999)
- By dialing *165# and following the sign up instructions
- You must both be in good health and resident in Ghana at the time of purchase.

Benefit and Premium Table

COVER INFORMATION	PREMIUM AND BENEFIT INFORMATION					
Premium for Main Life	4.5	8.5	10.5	14.5	18.5	30.5
Premium of Selected Family Member	0	0	0	0	0	0
Death and TPD Cover	1,500	3,500	4,500	6,500	8,500	15,500
Hospitalization per night	15	35	45	65	85	100
Max Hospitalization payout	300	700	900	1,300	1,700	2,000
Named Critical Illness Cover	750	1,750	2,250	3,250	4,250	7,750

Is there an inflation adjustor?

To protect your benefits against inflation, the policy includes an automatic premium adjustment and a benefit adjustment, to be applied annually.

How do I pay the monthly premium?

Premiums will be deducted automatically from your MTN MoMo Wallet.

What does the policy cover?

Death Benefit of policyholder and Selected Family Member

Total permanent disability of the policyholder **only**

Named Critical Illness of the policyholder **only**

Hospitalization of the policyholder **only**

What is the optional savings account?

You can choose to make additional monthly contributions which are put in savings for you and earns interest every month. You can save a minimum of at least GHS 5 on your wallet at any time.

Can I make a deposit or withdrawals on my savings account?

Deposits and withdrawals can be made anytime from your savings account.

How do I make a claim?

By dialing *165# or calling 0242439999

What documents are needed for claims?

The following documents required to claim your benefit:

- A properly completed claims form
- A valid national ID of the claimant and the deceased
- Proof of death which may be any of the following:
 - Medical Certificate or Post-mortem Report
 - Mortuary Documents (if deceased were taken to a mortuary)
 - Police report in case of accidental death
- Any other document as may be required including a letter from a recognized authority or institution of the Deceased or the Policyholder
- Proof of disability shall be a certification from a qualified medical practitioner, recommended and recognized by us stating that you are totally unfit to perform substantially all of the duties of any gainful occupation for which you are reasonably trained
- Proof of critical illness diagnosis shall be a certification from a qualified medical practitioner, recommended and recognized by us, stating that you are suffering from the named critical illness.
- Proof of hospitalization shall be any of the following from an accredited hospital indicating admission and the number of days you stayed at the hospital.
- Hospital admission note/Hospital Invoice/ Discharge notice/Hospital letter

When can I enjoy under the hospitalization benefit?

If you are hospitalized for 3 nights (up to a maximum of 20 nights) during the term of the policy, you will be entitled to a claim amount based on your cover.

What is total permanent disability?

- This is a condition in which a qualified medical practitioner, recommended and recognized by us, stating that you are totally unfit to perform substantially all of the duties of any gainful occupation for which you are reasonably trained.

What are the named critical illnesses covered under this policy?

Heart attack

Heart attack is the death of a portion of the heart muscle as a result of abrupt interruption of adequate blood supply to the area. The diagnosis should be based upon all of the following criteria:

- (i) A history of typical chest pain
- (ii) New electrocardiograph changes
- (iii) An elevation in cardiac enzyme levels.

Cancer

Cancer is the presence of uncontrolled growth and spread of malignant cells and invasion of tissue.

Incontrovertible evidence of the invasion of tissue or definite histology of a malignant growth must be produced. The term "cancer" also includes leukaemia, lymphomas and Hodgkin's disease.

Excluded are non-invasive carcinomas in situ, any skin cancer except malignant melanomas, localized non-invasive tumours showing only early malignant changes and tumours in presence of any Human Immunodeficiency virus.

Stroke

Any cerebrovascular incident (or accident) producing neurological sequelae lasting more than 24 hours including:

- (1) Infarction of brain tissue
- (2) Haemorrhage from an intracranial vessel and
- (3) Embolisation from an extracranial source.

Evidence of permanent neurological deficit must be produced.

Kidney failure

End stage renal failure due to chronic irreversible failure of both kidneys to function. This must be evidenced by life assured undergoing regular renal dialysis or having had renal transplantation.

Major organ The actual undergoing of a transplant of heart, heart and lung, liver or bone marrow as a recipient.

Coronary artery Bypass surgery Open-heart surgery to correct narrowing or blockage of two or more coronary arteries by the use of saphenous vein grafts or internal mammary grafting, but excluding all non-surgical procedures such as balloon angioplasty or laser techniques.

Angiographic evidence of the underlying disease must be provided.

Paraplegia/Paralysis The complete and permanent loss of use of two or more limbs through paralysis.

Blindness The total and irrecoverable loss of sight of both eyes due to traumatic injury or disease. The diagnosis must be clinically confirmed by an appropriate consultant.

Heart Valve Replacement The replacement of one or more valves due to stenosis or incompetence, or combination of these conditions.

Surgery of the Aorta The undergoing of surgery to correct any narrowing, dissection or aneurysm of the thoracic or abdominal aorta.

Major Burns Third degree burns covering at least 20% of the body surface

TERMS AND CONDITIONS

Cover

This policy insures the subscriber against death, the subscriber becoming totally permanently disabled, suffering from a named critical illness or the subscriber becoming hospitalized for more than two nights, and insures the selected family member against death **only**. The policy starts on the date the policyholder makes his first premium payment.

Refund

If you choose to cancel your policy within 15 days after your first premium, your money will be refunded.

Premium Payments

Your premium is paid from your MoMo wallet automatically every month. You are insured as long as you keep enough money in your wallet for subscriptions.

Eligibility

You can subscribe if you are between ages 18 to 59 and your Selected Family Member is between ages 18 to 74 years. You must both be in good health and be resident in Ghana when you subscribe.

Waiting Period

When your policy starts, there is a 6 months (**180 days**) waiting period for the main life/policyholder and 6 months (**180 days**) waiting period for the Selected Family Member during which no benefit will be paid, except for death or disability as a result of an accident.

- Waiting period for Selected Family Member begins from when you provide their details.

Waiting period for **Critical illness/Total Permanent Disability** and **Hospitalization** is **6 months** (however, in cases where TPD, Critical illness or Hospitalization are triggered by an accident, the waiting period shall be waived/not applied).

Changes

If you increase your monthly subscription, you will still be insured under your old benefit amount for 6 months (**180 days**) after the change. Your new benefit only applies after the six months have passed.

If you change your Selected Family Member, their benefit will apply 6 months (**180 days**) after the date of the change.

Missed Payments

If you miss three (3) monthly subscriptions, your policy will become inactive and you will lose your benefits. Your policy becomes active again when you pay at least one-month subscription. When you begin to pay again, you can only make a claim if death or disability occurs after 6 months (**180 days**).

Claiming your Benefit

The following documents required to claim your benefit:

- A properly completed claims form
- A valid national ID of the claimant and the deceased
- Proof of death which may be any of the following:
 - Medical Certificate or Post Morton Report
 - Mortuary Documents (if deceased were taken to a mortuary)
 - Police report in case of accidental death
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Maximum Benefit Payable

The maximum amount of benefit that can be paid on an insured person is GHS 31,000. If a subscriber has multiple subscription on different Momo wallets, they will receive up to GHS 31,000.

Termination

Your policy is terminated if you pass away or cancel the policy. If you cancel the policy, only your savings- if any, will be paid out to you.

What are the named critical illnesses covered under this policy?

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Heart attack is the death of a portion of the heart muscle as a result of abrupt interruption of adequate blood supply to the area. The diagnosis should be based upon all of the following criteria:

- (iv) A history of typical chest pain
- (v) New electrocardiographic changes
- (vi) An elevation in cardiac enzyme levels.

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End stage renal failure due to chronic irreversible failure of both kidneys to function. This must be evidenced by life assured undergoing regular renal dialysis or having had renal transplantation.

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Bypass surgery

more coronary arteries by the use of saphenous vein grafts or internal mammary grafting, but excluding all non-surgical procedures such as balloon angioplasty or laser techniques.

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